

Thomas Carr 1873 - Cancellation Policy and Booking T&Cs

1873 is a small restaurant as because of this, it is necessary for us to use a cancellation policy on all reservations. At the point of booking, a £20 per person deposit will be taken (the deposit amount may vary for certain events).

Should you need to make any changes or cancel your booking, you must give a minimum of 48 hours notice.

Please note that refunds can take up to 10 working days to appear in your account.

If less than 48 hours notice is given we will always endeavor to find other guests to take up your reservation and if we are successful in doing so, no cancellation fee will be applied.

Thomas Carr Dining reserves the right to charge a cancellation fee should a cancellation or no show occur after the 48 deadline has passed. The cancellation fee in these instances will be £50 per person booked.

If you arrive to dine with us and you haven't made us aware that a member of your party is vegetarian or has a food allergy/dietary requirement which compromises our ability to deliver our menu, we will be unlikely to seat you on that occasion.

We can not cater for vegans or lactose intolerant diners and this is made clear on our website and during the booking process.

Similarly, we are clear on our website that young diners are only welcome during lunchtime bookings. If you arrive having not given us notice and we feel that the presence of children may affect the experience of our other diners we will work with you to book an alternate date.

We can not refund vouchers, but we are always willing to extend the validity on them and find a date for the recipient to use them

If you have any questions regarding our cancellation policy or terms and conditions at all or wish to discuss in more detail, please get in touch via our contact form.